

May 2026

76th General Service Conference  
Committee Considerations

**Agenda**

- The committee reviewed the 75th Conference evaluation summary and appreciated the alignment between feedback received from the 75th General Service Conference and the changes implemented within the planning of the 76th General Service Conference. The committee recognized several items that may benefit from consideration during the planning of the 77th General Service Conference. These items include:
  - Remote Communities Pre-Conference Meeting
    - Exploring earlier scheduling for the Remote Communities meeting, potentially as a two-hour virtual meeting
    - Assigning moderator roles in advance
  - Virtual All-Conference Member Sharing Sessions:
    - Continue to add definition to these sessions through topic development and early communications on the session topics.
  - Communications:
    - Ongoing improvements to the structuring of resource files within the Conference members' communication platform, including more frequent updates to the site map
- The committee reviewed the 76th General Service Conference Evaluation forms for Conference members' feedback. The committee appreciated the streamlined presentation of evaluation topics without reiteration for every event occurrence.
- The committee discussed the report on Conference Improvements submitted by the trustees' General Service Conference Committee and recognized that improvements to the schedule of the 76th General Service Conference were applied without affecting the integrity of the Conference. The committee found that the layout of the Conference week schedule provided an effective flow between a variety of Conference functions and offered the following suggestions for consideration as future improvements:
  - Pre-Conference Events:
    - Clarify what food and beverage selections will be available during Saturday's "Meet and Greet" event.
    - The scheduling of a pre-Conference "Tips and Tricks" meeting should be reinstated in future Conference cycles.

- Communications:
  - Provide clear information on how to sign up for the GSO tour, Stepping Stones tour and other ancillary events.
  - Access to the preceding year's Conference resources within the Conference members' communication platform is helpful to the preparation of Conference members and equalizes the informational base for first-year Conference members.
  - Conference materials be available into English, Spanish and French regardless of the interpretation needs of the current Conference membership. Materials designed for the preparation and participation of Conference members are often used as reporting tools within an area.
  
- The committee discussed including time within the Conference week schedule for an annual presentation by La Vigne and took no action. The committee recognized the wide value that La Vigne contributes to French-speaking members within the United States and Canada and welcomes inclusion within Area Highlights and "What's On Your Mind" Sharing Sessions. However, as an independent publication without a reporting responsibility to the Conference, and absent an opportunity for the Conference to provide guidance, a formal presentation time was not supported.

## **Archives**

- The committee reviewed the newly revised Archives Workbook and expressed its satisfaction with the updates made to the Workbook. The committee suggested that the following language be added to the "What to Collect?" section, under the list of suggested materials that local archives may wish to consider collecting:
  - Area/district business and financial records
  - Area/district business meeting minutes and reports

It was discussed that the suggested text can be implemented in a future printing of the Archives Workbook.

- The committee discussed a request to define eligibility for area-level service for members residing outside of the geographic area they want to serve and took no action. The committee noted the autonomy of areas and districts in establishing local policies and procedures in accordance with their local group conscience. The committee also noted the following suggestions intended to further continue discussions on this topic:
  - Encourage discussion around this topic at local A.A. events and Regional Forums.
  - Continue area-wide discussions around the possibility of future linguistic and virtual areas in the United States/Canada structure.

Note: As a result of the 2025-2026 Equitable Distribution of Workload plan, the above item was on the agenda of the Conference Committee on Archives

### **Cooperation With The Professional Community**

- The committee reviewed and accepted the report on the AAWS LinkedIn page. The committee recognized the thoughtful long-term plan that the office has put in place and appreciated the alignment of the project to the initial goals and standards for the development of content and awareness; as well as expanding outreach and reinforcing the continuing relevance and efficacy of A.A. to professionals. The committee provided the following suggestions:
  - Consider including trends in quarterly and yearly reporting.
  - Consider developing an article for *Box 4-5-9* highlighting the work of the office on the LinkedIn project.
- The committee reviewed the outline of the pamphlet for mental health professionals along with the accompanying project plan. The committee expressed their enthusiasm for the overall project vision and felt that it aligns with the intended goals. The committee provided suggestions to the secretary (including a suggestion that a link to the Cochrane Study be included as an additional reference for professionals) and asked that a progress report or draft pamphlet be brought back to the 2027 Conference Committee on CPC.
- The committee considered a request that standalone audio/visual clips be created when developing any new/revised videos for professionals and took no action. The committee recognized the need for short-form content and noted that the office is already working in this direction. The committee encourages the ongoing development of outreach material with short-form content.
- The committee reviewed the content and format of the CPC Kit and Workbook and provided the following suggestions:
  - Consider including recent updates to the Grapevine podcast.
  - Clarify the item titles on the online store to better differentiate whether the service kit is in English, French or Spanish.
- The committee reviewed the draft video series “Meet A.A.’s Nonalcoholic Trustees” and appreciated the willingness and dedication of our Class As to further the message of Alcoholics Anonymous. The committee considers this work to align with the role of communication intended for professionals, similar to the *About A.A.* newsletter. The committee acknowledged the necessity of the office continuing to work closely with our Class A trustees in the development of a communications strategy to create outward-facing videos and diversify our library of resources. The committee provided the following additional suggestions:

- That future topics and subjects be considered on a case-by-case basis.
- That if the Class A is fluent in Spanish or French, to have the relevant language be used in the voice of the person rather than dubbed or captioned.

## **Corrections**

- The committee suggested the pamphlet "The A.A. Member — Medications and Other Drugs" (Item P-11) include updates to better reflect the current landscape of medications and other drugs and provide a more inclusive and representative cross-section of A.A. recovery stories, keeping in mind the intended audience is both alcoholics and the professionals with whom we cooperate.

Note: As a result of the 2025-2026 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Corrections.

- The committee reviewed the Corrections Kit and Workbook and provided the following suggested updates:
  - Editorial updates
  - Include language stating that the 2024 Corrections Survey of Shared Experience is available upon request in the Corrections Kit List.
  - Provide guidelines on how to chair a Corrections Committee meeting.
  - Include the Tablet Literature List (Item F-239).
  - Include shared experience on digital literature accessibility within Canadian correctional facilities.
  - Update the service pieces "A.A. Corrections Prerelease Contact Information — Outside" (Item F-162) and "A.A. Corrections Prerelease Contact Information — Inside" (Item F-163) to include form fields to list accessibility needs for insiders and improve the ability to provide accessibility resources for outsiders.
  - Include a sample letter to be used as a template for a first connection correspondence in CCS.
- The committee reviewed a progress report on the development of a pamphlet on the transgender alcoholic in A.A.. The committee recognized the writing workshops made available, and the efforts made to increase awareness of the call for stories to ensure adequate intersectionality and representation of gender diverse members in the final product. The committee requested that a progress report or a draft pamphlet be brought back to the 2027 Conference Committee on Corrections.

Note: As a result of the 2023-2024 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Corrections.

## **Finance**

- The committee reviewed the Self-Support Packet and provided the following suggestions:
  - All material within the Self-Support packet be updated to replace reference of “aa.org” with “aa.org/aa-contributions-self-support,” and QR codes where possible.
  - All material within the Self-Support packet be updated to reflect language consistent with the “A.A. Guidelines on Finance” (Item MG-15) for consistency purposes.
  - Update “The A.A. Group Treasurer” (Item F-96) with accurate URLs for AAGV.
- The committee reviewed the Conference-approved maximum annual contribution of \$7,500 that an individual A.A. member can make to the General Service Board and took no action. The committee noted that the maximum annual contribution was increased in 2024.
- The committee considered a request for a Twelve Step study guide or workbook and took no action. The committee noted these efforts currently exist locally. The committee expressed support of the efforts already taking place on the Corrections desk at the General Service Office to provide shared experience, literature and template language that specifically addresses how other members have utilized the book *Alcoholics Anonymous* for Step work.

Note: As a result of the 2025-2026 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Finance.

- The committee considered a request to discuss the location of the General Service Conference. The committee requested that the general manager, trustees’ General Service Conference Committee, and Meeting, Events and Travel Services (METS) team continue their work together to explore various cost-saving scenarios for the General Service Conference, including the incorporation of a hybrid online and in-person (NYC) format. The committee requested a progress report outlining various options and the estimated cost savings for each be brought back to the 2027 Conference Committee on Finance.

Note: As a result of the 2025-2026 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Finance.

- The committee discussed a request to add wording below the pie chart section of “Self-Support: Where Money and Spirituality Mix” (Item F-3) and took no action on the specific request. The committee discussed Tradition Four and the concept of a group expense versus a contribution to an A.A. entity. The committee noted that this update might conflict with messaging in the section titled “How can groups participate?” on page 7.
- The committee discussed the Quarterly Financial Report (QFR) being made available on aa.org and expressed concern that providing detailed financial reporting might

cause confusion. The committee suggested that there would be more beneficial use in providing brief, digestible snapshots of A.A. finances and self-support activity. This could include informative images and grid charts on the contributions and self-support page of aa.org. Suggested topics include:

- Total Contributions to GSB in the previous year, with the sources of those contributions broken down in detail to include, (1) groups; (2) individuals; and (3) other entities such as districts, areas, intergroups and central offices
  - What the cost per group would need to be to fully support operating expenses in the previous year
  - Bill's writings, such as those in *A.A. Comes of Age* (e.g., pp. 201, 204 and 209), as well as other locations, emphasizing that it is the home group that is the foundation of our service structure.
- The committee requested that the Conference Committee on Agenda consider a workshop or theme at the 2027 General Service Conference that addresses the current concerns and questions of the Fellowship about the Reserve Fund. The topic could also include the purpose of the Reserve Fund and how it is distinct from a group's prudent reserve.

### **Grapevine And La Viña**

- The committee reviewed and accepted the Grapevine five-year plan, with appreciation to the AA Grapevine Board for its thorough development and presentation. The proposed approaches align with the primary purposes of Grapevine and La Viña and the committee looks forward to receiving annual updates on performance metrics.
- The committee reviewed the request that Grapevine, Inc. accept contributions and took no action. In their determination, the committee considered and recognized the broader implications for our shared spiritual principles, the Twelve Traditions, the Twelve Concepts for World Service and other A.A. entities.
- The committee reviewed the AA Grapevine Workbook and provided editorial suggestions to the Grapevine staff.
- The committee reviewed and approved the media platform report.
- The committee agreed to forward to the AA Grapevine Board the suggestion that AA Grapevine, Inc. produce in the year 2027 or later:
  1. *Senior Members* (working title): Stories by A.A. members who got to A.A. late in life, including members who are dealing with issues related to older age in sobriety.

2. *Members Dealing with Mental Illness* (working title): Stories by A.A. members dealing with mental illness, sharing how they got sober, stay sober and work the program.
  3. *Despertares Espirituales (Spiritual Awakenings)* (LV book) (working title): Stories by Spanish-speaking A.A. members about faith, prayer and finding a Higher Power.
- The committee reviewed the progress on the AA Grapevine survey regarding the relevance, usefulness and financial viability of Grapevine products and services.

The committee requested a revised approach more closely aligned with the original Advisory Action and accompanying memorandum produced in June 2025 by the 75th Conference Committee on Grapevine and La Viña. The revised proposal should include at least two survey methodologies and reflect exploration of low-cost deployment methods, such as the Meeting Guide app.

The committee will resend the memorandum to the Grapevine Board, including suggestions regarding survey content. The committee also requested that the project timeline be extended, with a progress report presented to the 77th General Service Conference and a final report presented to the 78th General Service Conference.

The committee suggests that the Grapevine Board, in cooperation with the General Service Board, explore additional strategies to support non-revenue-generating services provided by the AA Grapevine, and welcomes further suggestions be brought to the 77th Conference Committee on Grapevine and La Viña.

### **International Conventions/Regional Forums**

- The committee reviewed the report from the Subcommittee on Inclusion of Sovereign State Flags in the International Convention Flag Ceremony. The committee provided a wide range of feedback on the flag ceremony and the inclusion of sovereign state flags. The committee welcomed the possibility of areas, through their delegates, being invited to provide feedback from the Fellowship on the flag ceremony for consideration. It was suggested that the history and purpose of the flag ceremony be provided along with any request for feedback to help inform discussions. The committee looks forward to a progress report being brought to the 2027 Conference Committee on International Conventions/Regional Forums.
- The committee noted the incorporation of previously suggested improvements to Regional Forums, and a recent podcast episode showcasing Regional Forums.
- The committee discussed ways of encouraging interest and participation in Regional Forums and made the following suggestions:

- Raise the visibility of the Regional Forums page on aa.org.
- Consider creating short, anonymity-protected videos about Regional Forums that can be shared on our communication platforms.
- Consider developing a media kit that includes recognizable images and Regional Forum materials that could be used by local committee websites, and volunteer committees.
- Continue to communicate early and often about Regional Forums on aa.org and Meeting Guide app, and in *Box 4-5-9, Grapevine* and *La Viña*.
- Continue to explore the feasibility of holding an abbreviated online forum to provide a Regional Forum experience for members not able to attend an in-person forum.
- Consider additional shared experience from local service events about improving attendance at Regional Forums provided to the Staff secretary.

### **Inventory Implementation**

- The Conference Committee on Inventory Implementation acknowledged the efforts already underway within the General Service Office, the General Service Board, and the corporate boards to address workload concerns. The committee noted that a workload working group, project trackers, ongoing inventory review and leadership retreats represent some of these efforts and suggested that workload-specific updates be provided through the ongoing GSB, AAWS, and AAGV reporting to the General Service Conference.
- The Conference Committee on Inventory Implementation acknowledged concerns shared during the Conference inventory related to communication and expressed appreciation for the efforts made thus far, noting the increased reporting through the updated Quarterly Financial Report, the quarterly PAI Status Grid, and the trial distribution of GSB Board and Committee Reports. The committee looks forward to further efforts to refine the reporting content and consistency for a better understanding of our financial, PAI, and board activities among the Fellowship.
- The Conference Committee on Inventory Implementation suggested that small group A.A. discussion meetings be considered in future Conference scheduling. These might begin following Saturday night's meet-and-greet and could be reconvened with a similar session mid- to late- week. Within a Fellowship of love and tolerance, we should aspire to approach each other with the same grace and understanding that we gladly show new members first approaching A.A. Participation, characterized by mutual respect and personal responsibility, is the key to harmony; regardless of titles, we stand shoulder to shoulder as members in A.A.

### **Literature**

- The committee requested that the Preface to the Fifth Edition *Alcoholics Anonymous* be updated to direct readers to Appendix IV for more information on the Lasker Award.
- The committee agreed to provide minor editorial suggestions for the Publishing Department if the Fifth Edition of the book *Alcoholics Anonymous* is approved for publication by Conference, including the removal of a pejorative phrase from one of the new personal stories.
- Noting the recommendation to remove the word “Eskimo” from “Chapter 7: Working With Others,” if approved by the Conference, the committee suggested that consideration be given to making similar changes to translations of the Big Book, including those in Spanish and French.
- The committee suggested that the final sentence of the final paragraph of the draft introduction to “Part II, Experience Strength and Hope,” in the Fifth Edition *Alcoholics Anonymous* which reads:

*No matter their background or life experience, no matter how smooth or rocky their path, these alcoholics share how they have been able to find, gain and maintain sobriety by using the fundamental principles of A.A. as a firm foundation for recovery.*

be changed to the following:

*These alcoholics share how they have been able to find, gain and maintain sobriety by using the fundamental principles of A.A. as a firm foundation for recovery, no matter their background, life experience, and no matter how smooth or rocky their path.*

- The committee discussed the revised draft chapters for the book *Living Sober* and suggested that the revisions continue in the current fashion. The committee requested that a revised draft or progress report be brought to the 2027 Conference Committee on Literature.
- The committee discussed the suggestion to publish the personal stories from the Fourth Edition of *Alcoholics Anonymous* not included in the Fifth Edition of *Alcoholics Anonymous* and suggested that the trustees’ Literature Committee:
  - Provide more information on expected costs, potential sales and break-even point.
  - Provide more information about whether the proposed book would be more successful as a revised version of *Experience, Strength and Hope* or as a new standalone volume.
  - Consider renaming the book to avoid confusion with the newly approved Part II section of the Fifth Edition of *Alcoholics Anonymous*.

The committee requested that a progress report be brought back to the 2028 Conference Committee on Literature.

- The committee discussed the progress report on the development of the Fourth Edition of the book *Alcohólicos Anónimos* (Spanish). The committee recognized the work that has gone into developing the revised draft and requested that a manuscript or progress report be brought back to the 2027 Conference Committee on Literature. The committee offered the following suggestions:
  - Additional communication to the Fellowship on the status of the project would be helpful to clarify misunderstanding.
  - Consideration be given to inviting a Spanish-speaking member of the Conference Committee on Literature to participate in the final review of the manuscript prior to Conference.
  - Consideration be given to inviting Cesar F., ACM and chair of the Working Group for developing a Fourth Edition of *Alcohólicos Anónimos* (Spanish-language Big Book) to attend the 2027 General Service Conference to be available as a resource for Conference deliberations on the manuscript.
- The committee reviewed the progress report of the subcommittee exploring the needs of Spanish-speaking members for tools to access the Big Book and requested that a progress report be brought back to the 2027 Conference Committee on Literature.
- The committee reviewed the progress report on the development of a *Plain Language Big Book* amendment process and offered the following suggestions:
  - That the trustees' Literature Committee consider providing more detail on the specific changes to the *Plain Language Big Book* that have been suggested both within, and outside of, the PAI process, including the total number of substantive changes and editorial changes. The committee emphasized the PAI process as the avenue for suggestions from the Fellowship for changes to Conference-approved literature
  - That consideration be given to providing reference points throughout the *Plain Language Big Book* to the corresponding pages in the book, *Alcoholics Anonymous*
  - That consideration be given to resizing the *Plain Language Big Book* to match the size of the large print format Big Book

The committee asked that a progress report be brought back to the 2027 Conference Committee on Literature.

- The committee reviewed the progress report on the development of a pamphlet for the Asian and Asian-American Alcoholic and requested that a progress report or draft manuscript be brought back to the 2027 Conference Committee on Literature.

- The committee reviewed the Recovery Literature Matrix. The committee recognized the updates to the matrix and suggested that future literature matrixes include:
  - A key defining abbreviations and color coding
  - More information on the scope of revisions
  - The number of pieces distributed (paid and unpaid)
  - Digital downloads and page views
  - Ensuring that the grid is readable (font size)
  - Information on whether pieces are included in service kits
  - Note which committee, Staff member or department has purview for review and revision of a piece of literature.
  - Noting whether pieces fall into categories of recovery, service or archival material
  - Sortable columns (for Conference committee eyes only)
  - The committee noted that copyright information for individual items continues to be useful.
  
- The committee discussed the content and format of the Literature Workbook (Item M-52i) and the A.A. Literature Catalog (Item F-10). The committee agreed to provide the Staff secretary with any suggested updates.

### **Policy/Admissions**

- In keeping with a request from the 75th General Service Conference Committee on Policy/Admissions, the committee noted the December 17, 2025, memo update from the general manager to all Conference members on Conference site selection and dates. The 79th General Service Conference will be held April 15–21, 2029, at the New York Marriott Marquis hotel in the heart of Times Square in New York City.
  
- The committee reviewed the dates for the 2030 General Service Conference. In order to provide additional flexibility to the General Service Office management in contracting the most cost-effective and appropriate venues for the General Service Conference, the committee agreed to select these proposed dates for the 80th General Service Conference, as follows (in order of preference): April 28–May 4, 2030; May 5–11, 2030. The committee noted that these proposed Conference dates may be the best choices available for avoiding conflicts with significant holidays. The committee asked that all Conference members be notified of the final dates for the 80th General Service Conference as soon as they are finalized by GSO management.
  
- The committee reviewed the trustees' General Service Conference Committee "Equitable Distribution of Workload (EDW) report" and discussed the following suggestions outlined in the report:

- The committee discussed the suggestion in the EDW report to discontinue the annual review of service kits and workbooks and took no action. The committee noted that while a “standing item,” the annual review of service kits and workbooks by Conference committees is a *practice* rather than a Conference *policy* and committees are not required to include this item on their agendas.

The committee requested that the Staff secretary send a memo to Conference secretaries highlighting this information. It was noted that while changes to services pieces such as workbooks and kits fall under the Staff member on the corresponding assignment, suggestions are collected regularly by the Staff assignment throughout the year, particularly collecting broad experiences from area, district, and intergroup service committees.

- The committee discussed the suggestion from the EDW report that a similar number of items be assigned to each Conference Committee agenda rather than assigned by topic and took no action. The approach of directing a similar number of agenda items to each committee lacks qualitative consideration.

The committee also noted that there lacked significant evidence to support that non-specific committees would improve workflow and efficiency or decrease workload. The committee also noted the benefits of having a committee secretary who also serves as the GSO coordinator on a particular topic serving as an integral point of information.

- The committee discussed the suggestion from the EDW report that a Conference digital committee be created and took no action. The committee expressed concern that creating a new committee, even as a secondary committee, might create more work and would require an additional GSO Staff member to support that committee.
- Following a wide-ranging discussion, the committee shared concerns that while the equity of work may be one aspect of the EDW topic, this approach is not addressing the core of the workload concerns. The committee agreed that a comprehensive approach was needed to address concerns at the Conference level, GSO’s ability to keep up with ongoing and developing projects, an annual list of new projects, and other items that the Conference directs actions to be taken.
- In further discussion regarding the EDW topic, the committee noted the General Service Board decision that the 77th General Service Conference committee chairs will be attending the October 2026 (Q4) Board Weekend as opposed to the January (Q1) 2027 weekend. The date shift will allow for a longer window of time for chairs to provide input on PAIs being reviewed by trustees’ committees.
- The committee discussed the EDW topic regarding Conference committees with fewer items and PAIs forwarded to them. The committee suggested that committees be reminded and encouraged to take more advantage of the

opportunities to have deeper discussion on the topics affecting that corresponding committee. The committee also noted that these opportunities would also allow for more time to review corresponding literature that may infrequently or never get reviewed and updated.

- The committee discussed the procedure document “How the Conference Operates.” The committee noted that because some areas model their local procedures from the document, it would be important to gain more consultation from Conference area delegates and provide a timelier update on any changes.

## **Public Information**

- The committee reviewed the proposed plan for the 2026 Membership Survey and requested the focus of the pilot be on surveying a selection of listed and unlisted A.A. groups along with locally listed meetings from 3–5 areas to determine if there are significant differences compared to past membership surveys. The committee requested the questionnaire from the 2022 Membership Survey be utilized for the pilot for the sake of comparison.
- The committee reviewed the draft revision of the pamphlet “Understanding Anonymity” (P-47) and requested that the Staff secretary send a memo to the AAWS Publishing Department requesting that a QR code be added to the front cover of the pamphlet and a footnote referencing the social media survey conducted in 2024 be added to the “Questions and Answers” section of the pamphlet.
- The committee reviewed and accepted the PSA Development and Review plan.
  - The committee requested the trustees’ Public Information Committee explore the feasibility of utilizing the Communication Services Department (CSD) at GSO to create a short public service announcement (PSA) intended for Spanish-speaking A.A. members, and subsequently adapting it into French and English.
  - The committee noted the work being done to create panels of past Hispanophone and Francophone delegates to review PSAs in their respective languages. The committee requested a progress report be brought back to the 2027 Conference Committee on Public Information.
- The committee reviewed and accepted the 2025 progress report on the GSO podcast, *Our Primary Purpose*. The committee noted the work that has been done on the podcast and offered some suggestions for season three, including:
  - Bearing in mind the long-term goal of offering the podcast in French and Spanish once resources are available, explore creative ways to incorporate

- content in French and Spanish in the current podcast — perhaps an episode interviewing a Spanish or French-speaking A.A. member or professional.
- Further use of archival content in episodes
  - Further conversations with Class A trustees
  - An episode that focuses on a particular professional field that encounters alcoholics
  - An episode on starting a new meeting, sponsorship and focusing on the newcomer
  - Additional episodes exploring all levels of the service structure

The committee requested that a progress report on GSO podcast *Our Primary Purpose* be brought to the 2027 Conference Committee on Public Information.

- The committee reviewed and accepted the 2025 report on the AAWS YouTube account. The committee offered the following suggestions and requested a report be brought to the 2027 Conference Committee on Public Information.
  - Continued utilization of YouTube shorts for content, including more of the available user-generated Young People videos
  - Continued exploration of the use of user-generated content
  - Additional content for YouTube, including more A.A. member stories, archival content, discussions on the many paths to spirituality, and the topic of non-affiliation
  - The committee noted that casual content is more effective than highly produced media in a culture that prioritizes quick, social media content.
- The committee reviewed and accepted the 2025 report on GSO's A.A. website. The committee received a verbal update from the Communication Services Department on search upgrades and is looking forward to the planned improvements of the search function on aa.org. The committee encouraged moving forward with the Young People landing page on aa.org. The committee requested that a report on GSO's A.A. website be brought to the 2027 Conference Committee on Public Information.
- The committee reviewed the AAWS Social Media Policy and looks forward to further growth of AAWS's social media presence in alignment with this policy. The committee requested that an analytics report of any new social media accounts be brought to the 2027 Conference Committee on Public Information.
- The committee reviewed and accepted the 2025 report on the AAWS Meeting Guide app. The committee noted the usefulness of the app and offered the following suggestions:
  - Further publicizing the app to professionals who encounter alcoholics, including those in senior communities
  - A page for the Financial Quarterly Report including a button for contributions

- Sharing videos on how to use Meeting Guide app on our various media platforms

The committee noted the value of the “news” section on the app in keeping the Fellowship informed. The committee noted the trustees’ PI Committee’s efforts to explore the possibility of push notifications for the app and requested that a progress report be brought to the 2027 Conference Committee on Public Information.

- The committee reviewed and accepted the 2025 report on Online Business Profiles. The committee suggested, as a courtesy, contacting the local service members when they are mentioned in staff responses. The committee requested that a report be brought to the 2027 Conference Committee on Public Information.
- The committee reviewed and accepted the 2025 report on Google Ads and requested that a report be brought to the 2027 Conference Committee on Public Information.
- The committee reviewed the contents of the PI Kit and Workbook and requested that the contents of the PI Kit and Workbook continue to be updated with current and relevant information for PI committees.

### **Report And Charter**

- The committee reviewed proposed editorial updates for the 2026–2028 Edition of *The A.A. Service Manual*, suggested revisions, and forwarded the updated list to the Publishing Department.
- The committee discussed a request to remove a quote from co-founder Dr. Bob in *The A.A. Service Manual* and took no action. The committee noted that the quote was well placed in this section and effectively conveys a general appreciation for the love of service.
- The committee reviewed 2026-2028 edition of *The A.A. Service Manual* editorial list and noted that the vertical margin change bars are no longer necessary. The committee also suggested that the Publishing Department reinstate the practice of including a list of changes and place it at the beginning of the book.
- The committee accepted a report from the Publishing Department outlining the General Service Office process for timely and accurate preparation and publication of the proposed *The A.A. Service Manual, 2026-2028 Edition*, and the 2026 *Final Conference Report*.
- The committee reviewed the current workflow and anonymization practices for the *Final Conference Report* and requested that the Publishing Department return to its prior practice of anonymizing the *Final Conference Report* by using first name and

last initial only for A.A. members, and full names for nonalcoholic friends, Class A trustees and GSO employees.

- The committee reviewed the progress report on classifying literature published by A.A. World Services (AAWS) and AA Grapevine, Inc., submitted by the General Service Board Report and Charter Ad Hoc Committee. The committee noted the feedback received from the trustees' Archives Committee, particularly the shared understanding between the General Service Conference and the boards regarding the complexity and scope of this work.

The committee acknowledged the following concerns regarding the classification of literature:

- Classifying A.A. literature as *Recovery*, *Service* or *Historical* could lead to confusion due to content that might overlap into multiple categories.
- There is no formal definition of "founders." The phrase "co-founders of A.A." is commonly used to refer to Bill W. and Dr. Bob, with acknowledgement that many individuals played founding roles in various geographic areas.

The committee requested that this topic be forwarded to the trustees' Literature Committee for further input and guidance.

### **Treatment And Accessibilities**

- The committee reviewed and accepted the progress report on the Military/Veteran Interview Project and noted the completion of the project, expressing gratitude for the work that went into the project from the appointed committee members (ACMs) and the General Service Office (GSO). The committee discussed ways to continue to expand outreach to both active duty and veteran members of the armed services and made the following suggestions:
  - To create a service piece that links to the audio page and can be shared with the Fellowship across the service structure, and presented to professionals
  - That any improvements made to the aa.org website include increased visibility of the Military/Veteran Interview Project, including but not limited to banners, a scroll and other ways to bring attention to the project
  - Arranging the recordings on the web page in a manner that identifies and groups by branch of the military and the nation of service, and highlights the original language
  - Continue to explore developing short-form content to post on the AAWS YouTube page as another tool for the Fellowship to highlight this content.
  - Include postings about the Military/Veteran Interview Project on the AAWS LinkedIn page and highlight the project in articles in future editions of the *About A.A.* newsletter for professionals and other outward-facing materials.
  - To review and refine the use of hashtags to increase visibility

- The committee requested that the General Service Office move forward with communicating the completion of the Military/Veteran Interview Project to the Fellowship using the widest available distribution channels.
- The committee reviewed a request to review locally produced safety-related video service material and provide input on the potential for this video service material to be adapted for use by GSO and took no action. In addition to intellectual property (IP) concerns, the committee discussed that for broad use throughout the US and Canada a video with a format and content more closely aligned with current service material would be more effective. The committee expressed gratitude to the local service district for its work in producing the original videos, as it inspired a vital Fellowship-wide discussion on this important topic. However, the committee determined that the videos needed more than minor editorial adjustments and would require more substantive changes.

Rather than spending resources to adapt these videos, it was the conscience of the committee to request that AAWS create a new video based on existing content found in our safety service materials, and, as budget permits. The committee requests that AAWS consider all available cost-saving technologies, including AI, for content production and language services,

The committee discussed additional ways to effectively produce this content and offered the following suggestions:

- That the video be medium in length, up to four to seven minutes, while still effectively conveying the message, and animation is considered as a format
- That the video includes links to our safety materials
- That the project remains open for future videos to be created
- That the video format is mindful of visual content versus text, as well as easily translatable
- That the video is mindful of accessibility for all alcoholics
- That the video be completed and made available at the earliest opportunity, with consideration to available funds

As a result of the 2025-2026 Equitable Distribution of Workload plan, the above item was on the agenda of the Conference Committee on Treatment and Accessibilities.

- The committee reviewed the Treatment Kit and Workbook and forwarded to the trustees' CPC/Treatment and Accessibilities Committee a list of minor edits to the workbook to be implemented at the next printing.
- The committee reviewed the Accessibility Kit and Workbook and forwarded to the trustees' CPC/Treatment and Accessibilities Committee a list of minor edits to the workbook to be implemented at the next printing and provided the secretary with

additional suggestions for contents of the kit to be forwarded to the Publishing Department to align the contents with best practices of AAWS.

- The committee reviewed the “A.A. Guidelines on Accessibility” (Item MG-16). The committee provided the following suggestions to be forwarded to the trustees’ CPC/Treatment and Accessibilities Committee:
  - Use consistent language across related service materials, including the Accessibilities Checklist for groups and meetings.
  - Include English as a language when applicable.
  - Include resources that may be specific to Canada in addition to those that are used in the United States.
  - Include guidance for making A.A. accessible to Deaf and hard-of-hearing alcoholics that aligns with current best practices.
  - Additional minor edits were provided and are to be completed by the Staff secretary.

## **Trustees**

- The committee reviewed the resumes and approved as eligible for election all Class B trustee candidates for the Pacific and Eastern Canada Regional Trustee elections.
- The committee reviewed an update report regarding the pamphlet “Do You Think You’re Different?” (Item P-13) and requested that a progress report or a draft pamphlet be brought back to the 2027 General Service Conference.

Note: As a result of the 2021-2022 Equitable Distribution of Workload plan, this item was on the agenda of the Conference Committee on Trustees.

- The committee suggested that the report to the 2027 Conference Committee on Trustees regarding motions to censure include a grid or other visual depiction to illustrate the multiple pathways that a motion to censure or reorganize may be received, reviewed and processed, as well as any proposed changes, if any.
- The committee suggested that when developing the animated videos of the Twelve Steps and Twelve Traditions, the content be developed in alignment with current communication practices, including appropriate length, format and style, and with consideration for use across multiple platforms and methods of distribution.